

# SEARCHED

Class	Sub.	Date	Exmr.
379	88.25 88.23 88.17 88.16	03/28/02 03/28/02 03/29/02 03/29/02	D.T. D.T. D.T. D.T.
374	88.25 88.23 88.17 88.16	9/13/02 ↓ ↓	O.A. ↓ ↓
371	88.25 88.23 88.17 88.16	2/4/03	O.A.
371	88.25 88.23 88.17 88.16 71 93.12 67.1	6/24/03	O.A.
371	88.25 88.23 88.17 88.16 76 73.12 67.1	12/16/03 ↓	O.A.

## INTERFERENCE SEARCHED

Class	Sub.	Date	Exmr.

# SEARCH NOTES (INCLUDING SEARCH STRATEGY)

Discussed application with Fan Tsang	Date	Exmr.
interactive voice response and session and server or system	03/28/02	D.T.
IVR and caller profile	03/28/02	D.T.
interactive voice response and caller and advertise	03/28/02	D.T.
interactive voice response and network and caller	03/28/02	D.T.
interactive voice response and (list or menu)	03/29/02	D.T.
interactive voice response and (list or menu) and shortcut	03/29/02	D.T.
interactive voice response and (list or menu) and key	03/29/02	D.T.
interactive voice response or IVR	03/29/02	D.T.
DISCUSSED AFTER FINAL WITH SPE FAN TSANG A.U. 2645	12/4/2002	O.A.
SPOKE WITH ALLAN HODSAIN PRIMARY A.U. 2645	12/16/03	O.A.
CONSULTED WITH AUDIO ESCALANTE A.U. 2645	6/10/4	O.A.